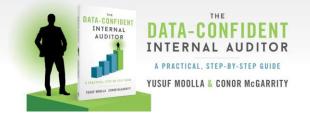
Chapter 8 | Bonus Resource QA & Business Validation



QA Plan Template

- 1) who will be involved (include names/titles)
- **2) when** they will be involved (which stage of the process)
- 3) what they will cover

| Audit Phase | Data Phase | Technical QA | | Functional QA | | Business QA | | Audit QA | |
|------------------------|---------------------------|--|--|---|--|----------------------|---|---|---|
| | | Who | What | Who | What | Who | What | Who | What |
| Planning | Select and Collect | 'You', colleagues, & SME's or Data team (if available) | Check lessons learned from previous audits | 'You', & individuals within audit team | Check objectivity, credibility, coherency | Auditees, & SME's | Confirm context | Audit team leader, head of audit function, or quality focused audit team member | Customize quality plan |
| | Prepare and Combine | | Check Integrity | | Does the combined data profile make sense? | | - | | - |
| Fieldwork (Conduct) | Analyze | | Check Integrity | | - | | - | | hypotheses |
| | Evaluate | | - | | Check objectivity, credibility, coherency | | Check assumptions and logic. Confirm results including anomalies | | Cross check analyses to audit objective |
| Reporting | Visualize and/or Share | | Check Integrity | | Check objectivity, credibility, coherency | | Confirm display and reporting | | Confirm that the analysis supports the audit result. 'QA of the QA' |